

Frequently Asked Questions (FAQ):

Q. What are the changes to the new and improved Sunflower?

A. There are two main changes that were made (in Oct 2018), which resulted in greater suction. The redesigned filter diffuser, and only using the outer filter (with activated carbon). As a result, the extraction power has increased, providing you and your client more protection from nail dust & light vapors & odors.

Q. Will the Sunflower system get rid of nail dust?

A. It's important to keep in mind that the new & improved Sunflower nail dust collector will NOT capture all dust during nail services, especially when an e-file is being used. No dust collector on the market can eliminate 100%, because there is always some level of crosswind present – from a fan, doors opening/closing, someone walking by, and even the air that comes from the breath of the nail tech and their client. But the great thing is, with the redesign of the Sunflower, it provides better protection of the breathing zone of the nail tech and their client from fine nail dust & vapor exposure. It is NOT designed to capture all dust, but to more effectively minimize the amount of fine nail dust inhalation exposure.

Q. How effective is the Sunflower system if I use an e-file?

A. Whenever electric files are used they create lots of very fine dust, which can be too small for the naked eye to see, and this can create the potential for inhalation overexposure. The finer dust particles will be extracted up into the Sunflower, however, it is normal to see the larger particles fall to the surface. Overall, it is the fine nail dust that becomes airborne.

Q. How loud is the Sunflower Nail Dust Collector?

A. The volume of the Sunflower is quieter than normal conversation level. For context, an e-file is louder than the Sunflower nail dust collector.

Q. How much suction does the Sunflower provide?

A. It is important to know it does NOT collect dust like a vacuum. However, it is designed to extract the finer nail dust, as well as some light fumes, from the breathing zone of the nail tech and the client. Ultimately, it is a dust interceptor before the user breathes in the dust.

Q. What is the best way to position the Sunflower so it is not in the way?

A. The ideal distance is about 6 – 7 inches between the nails and Sunflower. But if heavy gel dust needs to be collected, simply place the Sunflower closer to the nails.

Q. What kind of filters come with the Sunflower?

A. There are (2) filters that come with the Sunflower – an outer filter and inner filter. The outer filter consists of black carbon activated filter which is designed to reduce contain nail dust and light fumes & odors. The inner filter is for not only collecting dust but also controlling air flow. Suction power is directly related to the filter thickness and various gel ingredients. You'll find that just using the outer filter will give you the more optimum suction power. If filters seem to be too thick or dense for air flow, just take out the inner filter for the better air flow. The filter(s) should be cleaned everyday or more often in a busy day to get the best results.

Q. Can I clean my Sunflower Filters?

A. Yes, we suggest the dust canister is emptied or vacuumed to maintain airflow. This will extend the life of the filter.
You can clean the filters with a regular vacuum, or wash it with a shower spray gun and let it dry naturally. You can also simply tap on them, ideally outside or in an area where dust will not end up recirculating in your salon space. You can rinse the filter and lay flat on a towel to air dry. (IMPORTANT: Do NOT hand wash, machine wash, or squeeze the water out because it can damage the filter).

Q. Is the Sunflower supposed to work like a shop vac?

A. The common misconception is that it will work like a shop-vac, but it simply won't. The more suction power a system has, the more noise and potentially negative effects it can create, which will become more of an encumbrance for the nail tech to provide a pleasant manicure/pedicure experience for their client.

Still have questions? Contact us:



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